



Dear Put-in-Bay,

There has always been a need to bring high speed internet to Put-in-Bay and the surrounding islands and we believed we could make it happen. After nearly two years of planning, we successfully built a state-of-the-art network despite the many obstacles we faced; from weather causing a late start, to nearly six months of delays by the FCC, to technology limitations, and Covid-19. Due to these setbacks, our service is currently unavailable while we attempt to re-group.

Our biggest challenge was to provide service to the heavily wooded areas of the island. We did our due diligence by obtaining engineering surveys and propagation studies, we purchased special radio equipment, and we built a 140' licensed tower dedicated to our service here on the island. But regardless of what we tried, we were unable to reach most of our potential customers - those who have been waiting patiently for our service - for any service, from anyone.

Thank you for believing in us. We want to send a special thank you to the many island business owners who provided us space in, on and around their businesses to build our downtown Hotspot Network (which provided up to 90 Mbps service to virtually everywhere downtown). This Hotspot Network still has great potential, and its usage grew this year despite Covid-19 and the havoc it has caused. People want connectivity!

No one knows what the future holds. The foundation of our network has been built and remains, but the network needs to be re-engineered and alternative technology implemented to achieve what has always been our goal; to bring true, high-speed Internet connectivity to all islanders who wish to have it. We continue to seek additional capital and investment money to achieve this goal. There is no doubt the need is still there.

The Best to You,

Tom LaPlante
Bruce Sundman
Tadd Schwarz